Member Content Library



CardValet

Have you ever found yourself in a situation where you couldn't find your debit card? You become frantic, you check your purse, your wallet, in between your car seats, but you just can't find it! You could call us, of course, to report the card lost but you don't really want to cancel this card because you just had your hands on it. You know it's not lost: you just can't find it! Never fear – you've got control with CardValet, a free app that empowers you with complete control over your debit card.

With CardValet you can:

- **Turn your card on and off**. Control your card at all times by turning your card off when are not using it. If you misplace your card, no problem. Just switch it off with the CardValet app. If you don't find the card, contact us so we can cancel it before it falls in the wrong hands. If you do find the card, launch your app to turn your card back on.
- Receive alerts each time your card authorizes or processes a purchase. Also, receive alerts whenever your card declines a transaction. These notifications will enable you to know immediately if someone other than you is trying to use your card for fraudulent purposes.
- **Set spend limits.** Leave your card on, but set spend limits so that purchases outside your normal spending patterns will be blocked. One more way to protect your account should your card get into the wrong hands. The limits are also great if your kids have debit cards. You can easily monitor the amount they spend by setting a spend limit. Your kids won't be able to make purchases over the threshold you set for them.
- CardValet allows you to turn merchant categories on or off. Still another way to control and protect the use of your card. Turn off merchant categories for the types of spending you only do occasionally, such as travel or personal care. Your card can't be used for these types of purchases, regardless of any spend limits in place, until you turn them back on. If you forget that a category is turned off, don't worry: you can turn it back on while standing at the register. The changes take place immediately.
- **Location controls.** Set your card to work only when your card is in the same general location as your app. Alternatively, you can set up regional controls over where your card is used.
- **View your balance and recent transactions.** Your 20 most recent debit card transactions will be displayed in the app, including pending items that are reflected in your available balance. The app shows your balance for your savings, checking, and money market accounts.

Ready to take control of your debit card? Download CardValet from the App Store or Google Play now!